



What to Expect as a New Admission to Daughters of Sarah Nursing & Rehabilitation Center

We understand it is difficult coming to a skilled nursing facility during the COVID-19 pandemic. We are here to make this process as smooth as possible. Below are some highlights to help you become acquainted with our facility under **restricted visitation (see most current policy on our website)**.

All visitors must show proof of a **negative rapid test**. Test kits are provided for you at the reception desk. You must sign in and out of the kiosk and keep your mask on in all common areas. If you are feeling ill please do not visit.

If you are a **long-term resident**, you will eventually be moved to a long-term unit if you were not admitted there directly upon admission. We will be in contact with you/your family to discuss any applicable unit change. We will place you on the unit that best fits your individual medical and psycho-social needs.

Short-term residents who are alert & oriented get regular updates on discharge planning directly from Social Work. Please speak to the resident for updates. Social Work does not make separate phone calls to family unless the resident is NOT alert & oriented. Social work can not make multiple phone calls to multiple family members daily. Please take the time to update your loved ones.

All of our rooms are **private with private rest rooms**, giving you the privacy you deserve and expect.

You are welcome to drop off **personal belongings** any time to the receptionist. Some suggested items to bring are:

7 days of clothing typically worn at home
Cell phone, pictures, magazines, books

Also, **medical supplies and medications** are not needed as they are provided through Daughters of Sarah.

We encourage you to have all your **personal items** labeled. Please leave items to be labeled at the front reception desk. All clothing **MUST** be **inventoried** as this is maintained in the medical record. When bringing items to the front desk, please have the items listed out (preferably typed) with a

brief description. If delivering items in a suitcase/bag, please label the bag with a large piece of paper with the resident's name and tape it to the bag.

We urge you to provide your email address in order to receive timely communication from our facility regarding COVID-19.

Televisions are provided to residents on the Green unit with local channels only. For additional channels, you must call **Spectrum at 1-877-772-2253** to set up service. **Telephones** are provided to resident on the Green unit ONLY, If you want telephone service on any other unit, you must call **Verizon at 1-800-837-4966**. Unless you will be making long distance calls, we urge you to have these and 900 numbers blocked. Medicaid recipients are eligible for a reduced rate.

You are welcome to bring your cell phone, tablet or other electronic devise. We do offer **free Wi-Fi** under DOSGUEST, password: daughters.

Meal times on all units begin as follows, but keep in mind, with current restrictions on communal dining, meals take longer to be distributed:

Breakfast: 8:30 am Lunch: 12:30pm Dinner: 5:30pm

If you are calling the unit for an update please refrain from calling during the meal times, as staff are with the residents during that time period.

Please refer to our RESIDENT INFORMATION GUIDE for more in-depth information on our facility.