

MEMORANDUM

TO: Massry Residence Families and Residents
 FROM: Mark L. Koblenz, CEO
 DATE: May 6, 2021
 RE: Visitation Update

We are very pleased to inform you that, as we have not recorded any positive COVID tests amongst our residents, and with the increasing level of COVID vaccinations, we will be expanding our family visitation arrangements. Commencing this coming week, visits will be available in resident apartments for up to 45 minutes per visit at the following times:

<i>Monday</i>	<i>10 AM or 11 AM</i>	<i>2 PM, 3 PM, or 4 PM</i>
<i>Tuesday</i>	<i>10 AM or 11 AM</i>	<i>2 PM, 3 PM, or 7 PM</i>
<i>Wednesday</i>	<i>10 AM or 11 AM</i>	<i>2 PM, 3 PM, or 4 PM</i>
<i>Thursday</i>	<i>10 AM or 11 AM</i>	<i>2 PM, 3 PM, or 7 PM</i>
<i>Friday</i>	<i>10 AM or 11 AM</i>	<i>2 PM, 3 PM or 4 PM</i>
<i>Saturday</i>	<i>10 AM or 11 AM</i>	<i>2 PM, 3 PM or 4 PM</i>
<i>Sunday</i>	<i>10 AM or 11 AM</i>	<i>2 PM, 3 PM or 4 PM</i>

Any resident, except those in isolation, can be visited on any given day. Each resident may have no more than 4 visitors during each scheduled visit. Participants must wear masks at all times, socially distance (if not vaccinated), and engage in hand sanitizing after touching.

Visits will require an advance appointment, as there is a limit on how many visitors can be accommodated at one time. You can schedule a visit by calling the Front Desk (518-689-0453) Monday thru Friday between the hours of 9:30 AM and 3:30 PM. Reservations will be taken on a first come/first serve basis. We will endeavor to accommodate your requests, but to ensure that we have staff available to coordinate matters, we do reserve the right to assign times.

If leaving a message, please provide your name, day and time of your 1st and 2nd choice for a requested visit, a return call phone number, and whether or not you would like to receive a rapid COVID test prior to visiting. (NYS strongly recommends having a COVID test in advance of visiting; we offer a 15-minute test at no charge.)

Upon arrival for a visit, you will still need to be screened and have your temperature taken. You may then proceed to your loved one's apartment. Please note that DOH requires that you go directly to the resident's room; you are not to travel to any other areas in the building.

Additionally, interested residents are able to go to out-of-house visits and social gatherings without having to be quarantined upon their return. Attached please find some further information relative to such visits.

We trust these visitation arrangements will afford you meaningful, heartening opportunities to visit with your loved ones. Thank you again for working with us.