

MEMORANDUM

TO: Residents, Families and Friends
FROM: Mark L. Koblenz, CEO
DATE: May 14, 2021
RE: Campus Update

I am writing to bring you current on circumstances at the Daughters of Sarah Community for Seniors Campus.

It has been a joy to be able to welcome family and friends back to the campus for in-person, in-room visits. It is poignant, yet blissful, to see families shedding tears and smiles at the same moment. Everyone is overwhelmingly delighted to see our Senior Community lives finally return to a bit of our former normalcy. I want to thank each of you for your perseverance and cooperation in making these moments possible.

We are pleased to note that there have been no new instances of either resident or staff members testing positive for COVID-19 since our last Memo. We are continuing to vaccinate residents and staff on a regular basis, as needed.

On a related matter, we have been informed that some of you, particularly those with “yahoo” email accounts, have experienced difficulty in receiving our updates. Our IT Department has learned that yahoo may be treating our emails as “junk mail”, and is not delivering them to account holders. Accordingly, we are sending this Memorandum to everyone by both email and regular mail.

If you receive both an email and a hard copy, that means everything is OK with your account.

If you receive a hard copy in the US Mail, but not an email, it means that there may be an issue with your email address on our records. If you do not have a yahoo account, please make certain that we have your correct email address. If you do have a yahoo account, it may mean that yahoo is blocking the email. Should you have another, “non-yahoo”, email address, please send that to us. If you do not have another account, please still let us know that the email failed to reach you.

Lastly, if you have received an email, but in a few days have not received a hard copy, please advise us of your correct mailing address.

You can contact us at info@doss.org Also, please regularly check our Website, as all Memorandum are posted there.

As always, should you have any questions that we have not answered here, please do not hesitate to contact your loved one’s social worker.