

MEMORANDUM

TO: Daughters of Sarah Nursing & Rehabilitation Center Families and Residents
FROM: Mark L. Koblenz, CEO
DATE: April 16, 2021

While this morning's weather might have belied this sentiment, we do want to wish all of you a happy Spring. As the weather warms, we all look forward to doing more things outdoors.

We are very pleased to advise you that we have not recorded any positive COVID tests amongst our residents. Over the past few weeks, we have performed and completed the outbreak testing as outlined by the CDC. Further, there have been no cases of the virus within our staff.

Accordingly, we are able to re-open visitation on the Green Unit (as well as continue visitation for all other units).

By way of a reminder, indoor in-person visitation can be reserved on the following schedule:

Tuesdays – MEU

Wednesdays – Blue & Gold

Thursdays – Red & Green

As you are aware, the Department of Health Visitation Guidance still requires that we monitor all visits. Based on our accumulated experience over the past weeks, we do want to emphasize to you the following items:

- While hugging or touching a fully vaccinated resident is allowed, visitors must continue to wear masks or face shields at all times. Also, remember to perform hand hygiene before and after touching.
- Please do not bring any food or drinks to share with your family members. If you wish to bring a treat, package or gift for a resident, we ask that you leave it at the Reception Desk, and we will arrange for its delivery to your loved one's room.

While we regret having to do so, visitors who are unable to follow these few guidelines will be asked to leave. These requests are made solely in the interest of protecting everyone—your loved ones, another family's loved ones, and our staff.

To reserve a slot for Tuesday or Thursday, please call our MEU & Red/Green Reservation phone at 518-724-3202; to reserve a slot for Wednesday, please call our Blue/Gold Reservation phone at 518-724-3353. When responding, please be certain to provide: (i) Your name, street address (not a PO Box), and a daytime and evening phone number; (ii) the same information for each visitor; (iii) your loved one's name; (iv) your 1st and 2nd choices as to your desired time slots for a visit; and (v) whether you want to receive a COVID rapid test.

WINDOW/STREAMING VISITS: Window and Facetime/Skype visits continue to be available. Window Visits can be scheduled with our Activities Director, Mary Roy, at 518-724-3290. Facetime/Skype visits can be arranged with your loved one's social worker.

We are all waiting for the day that our lives can return to our old normal; with God's good grace, we trust it will be soon. In the meantime, we thank you immensely for your continued cooperation and understanding.