

MEMORANDUM

TO: Massry Residence Families and Residents
FROM: Mark L. Koblenz, CEO
DATE: March 26, 2021
RE: Visitation Update

We are pleased to inform you that The Massry Residence at Daughters of Sarah will be opening up again for visitation.

As you may have seen, late last night there was a flurry of revised guidance on a number of COVID related issues by the Governor's Office and the Department of Health. We are in the process of reviewing the many pages of materials to ascertain the precise impact they will have on our policies.

INDOOR VISITS: Indoor visits will resume next week on ***Monday, March 29, 2021***. Once started, Indoor visits will be held on the following days of the week: ***Mondays; Wednesdays; and Thursdays.***

- Indoor visits will be held in the First-Floor Lobbies.
- Check-in/check-out will occur in the Main Entrance Lobby.
- Visits can be scheduled for 9:00 AM; 10:00 AM; 11:00 AM; 2:00 PM; 3:00 PM; or 4:00 PM.
- Visits can be up to 30 minutes in length. Masks are required.

We also note that we are no longer required to automatically suspend visitation for 14 days in the event of a resident or staff positive test result. Any changes to visitation caused by a positive test will now be determined by the location and nature of the "outbreak".

To plan a visit, please call the Front Desk (518- 689-0453) Monday thru Friday between the hours of 9:30 AM and 3:30 PM. Reservations will be taken on a first come/first serve basis. We will endeavor to accommodate your requests, but to ensure that we have staff available to coordinate matters, we do reserve the right to assign times.

WINDOW VISITS: In order to facilitate the Indoor Visits, window visits will be limited to Tuesdays and Fridays. Window visits can continue to be scheduled with our Case Manager, Marisa Rotolo, at 518-724-3402.

We trust these visitation arrangements will afford you meaningful, heartening opportunities to visit with your loved ones. Thank you again for working with us.