

**Policy:** Limited Visitation Process for Staff and Visitors During COVID-19

**Procedure:** The Massry Residence will set up the following procedure for visitors and residents to follow for limited visitation during COVID-19 in order to follow DOH guidance.

1. Prior to visit, call to make appt.
  - a. Discuss to park in Massry Residence parking lot
  - b. Discuss visitation Guidance
2. Day of visit
  - a. Visitor arrives at the front door of The Massry Residence.
  - b. Staff meet visitor and verify visit
  - c. Staff to check visitor(s) in on Accushield kiosk; confirming health screening, travel guidance and temperature check.
  - d. Give copy of visitation Guidance/expectations to review
  - e. If screening negative staff will escort visitor(s) down to meet resident in designated location
  - f. Staff present to assist seating and watch and to ensure social distancing, masking, etc.
  - g. Resident to one side
  - h. Visitors to other side
  - i. Follow up with resident and visitors (r/t social distancing/ no contact and to report any s/s over next 14 days)
3. Clean area
  - a. Use approved disinfectant
  - b. Set up for next visit

### **Visiting area**

1. Signage
  - a. On table keep mask on, perform hand hygiene, maintain social distance of 6 feet
2. Alcohol sanitizer available on wall in close proximity for use by both resident and visitors

### **Patio**

1. One-way movement/flow
  - a. Enter one to left and one to right, exit same way
2. Place resident at nearest point to dining room
3. Resident on one side: visitors on the other

4. Leave nearest resident/visitor to exit first

### **Dining Room**

1. One-way movement/flow
2. Place resident at nearest point to entrance of dining room
3. Resident on one side, visitors on the other
4. Leave nearest resident/visitor to exit first

### **Lounge**

1. One-way movement/flow
2. Place resident at designated point in the lounge- resident arrives first and leaves first
3. Resident on one side, visitors on the other
4. Floor markings in front of each sitting area

### **Items brought by family**

1. Label and leave on cart

### **Script for Registration:**

**Call for visit:** We are allowing visitors to return to our facility to participate in a no contact visit with your family member. The visit will be 30 minutes in length and at all times you must maintain a 6-foot distance and keep a mask on during the visit. If you are interested in the visit, you can preregister by providing the following information:

- a. Name
- b. Address
- c. Phone number
- d. Email (if available)
- e. Date/time of visit

**On the day of visit,** we will ask you to verify your name and address, and you will be screened for sign and symptoms of respiratory illness, temperature checked and asked to provide a travel history and whether you have recently been positive for COVID 19 test and have finished your quarantine. We ask that you do not visit if you are feeling ill. Please note we may have to cancel visits due to weather. Please call 518-689-0453 if you are unable to make your visit for any reason.