

MEMORANDUM

TO: Massry Residence Families and Residents
FROM: Mark L. Koblenz, CEO
DATE: February 25, 2021
RE: Visitation Update

We are pleased to inform you that The Massry Residence at Daughters of Sarah will be opening up again for visitation.

While you have undoubtedly seen in the press that Governor Cuomo has re-visited the topic of Nursing Home visitation, as of today that guidance does not address visitations at assisted living facilities. While we hope to hear further from DOH, at this time the visitation rules from the summer still apply to The Massry Residence.

INDOOR VISITS: Indoor visits will start next week on ***Monday, March 1, 2021***. Once started, Indoor visits will be held on the following days of the week: ***Mondays; Wednesdays; and Thursdays.***

- Indoor visits will be held in the First-Floor Lobbies.
- Check-in/check-out will occur in the Main Entrance Lobby.
- Visits can be scheduled for 9:30 AM; 10:15 AM; 11:00 AM; 1:30 PM; 2:00 PM; 2:45 PM; or 4:15 PM.
- No more than 2 residents can have a visit at any given time; each resident may have no more than two visitors.
- Visits can be up to 30 minutes in length. Masks are required, as is social distancing.

To plan a visit, please call the Front Desk (518- 689-0453) Monday thru Friday between the hours of 9:30 AM and 3:30 PM. Reservations will be taken on a first come/first serve basis. We will endeavor to accommodate your requests, but to ensure that we have staff available to coordinate matters, we do reserve the right to assign times.

WINDOW VISITS: In order to facilitate the Indoor Visits, window visits will be limited to Tuesdays and Fridays. Window visits can continue to be scheduled with our Case Manager, Marisa Rotolo, at 518-724-3402.

We are pleased to inform you that we continue to have no outbreaks of COVID-19 among residents or staff. I hasten to remind you however, that, under the DOH rules, if a positive case is identified among residents or staff on the campus, we will have to close down the Indoor Visits for at least 14 days.

We trust these visitation arrangements will afford you meaningful, heartening opportunities to visit with your loved ones. Thank you again for working with us.