

MEMORANDUM

TO: Daughters of Sarah Nursing & Rehabilitation Center Families and Friends
FROM: Mark L. Koblenz, CEO, Daughters of Sarah Senior Community
DATE: September 4, 2020
RE: Family Window Visitation

With the end of summer fast approaching, we regret that, under current NYS Department of Health requirements, we are still not in a position at the Nursing & Rehabilitation Center to consider having outdoor visitation. Many different parties have been appealing to the Governor to loosen-up the guidelines, it does not appear that there is any immediate change on the horizon.

Therefore, we would like to dedicate another week to offering window visits for all Nursing & Rehabilitation Center families, without limiting them to special occasions or milestones. We will be scheduling these window visits for the week of September 14th. As with our program in August, each unit in the facility will be assigned a day of the week for such visits, as follows:

Monday, September 14 th – MEU	Tuesday, September 15 th - GOLD
Wednesday, September 16 th - BLUE	Thursday, September 17 th - GREEN
Friday, September 18 th – RED	

Visits will be up to 20 minutes long. In order for us to be able to have the appropriate staff available, those wishing to participate will be assigned to a time slot at either 10:30 AM or 11:30 AM on the day that visitation is occurring for your loved one's unit. (As of now, these window visits will proceed, rain or shine.)

If you are interested in having a window visit, please contact our Activities Director, Mary Roy at 518-724-3290 or roym@dossc.org, with the following information: (If you leave a message or send an email, please make certain to include all of the requested information.)

1. Your name, email address, and cell phone number. (Cell phones will be used to speak with residents.)
2. Your loved one's name and room number. (If you are not sure of the room number, we can get that information for you.)
3. The number of visitors in your party.

TO ensure that we can accommodate everyone, please reserve a spot prior to Tuesday, September 8th; otherwise, we cannot guarantee that we will be able to accommodate you. We respond to you with your assigned time after September 10th.

Please further note that, during the week of September 14th, we will not be scheduling any internet calls (i.e., SKYPE or Facetime) with residents, as we need staff to assist with window visits.

Thank you for your support and assistance in seeing that these visits run smoothly and are enjoyable.