

Policy: Limited Visitation Process for Staff and Visitors During COVID-19

Procedure: The Massry Residence will set up the following procedure for visitors and residents to follow for limited visitation during COVID-19 in order to follow DOH guidance.

1. Prior to visit, call to make appt.
 - a. Preregister visitors electronically
 - b. Discuss to park in nursing home parking lot
 - c. Discuss visitation Guidance
2. Day of visit
 - a. Visitor arrives at the back-dining room patio gate if the visit is scheduled for outdoor visitation. If the visit is scheduled for indoor visitation, then the visitor arrives at the back-dining room patio door.
 - b. Staff meet visitor and verify information
 - c. Staff to check temperature, s/s respiratory illness, past history of positive (make sure out of quarantine window), etc. Visitor statement /disclosure that says by visiting you confirm all screening is factual instead of having them sign
 - d. Give copy of visitation Guidance/expectations to review
 - e. If screening negative call for resident
 - f. Staff present to assist seating and watch and to ensure social distancing, masking, etc.
 - g. Resident to one side
 - h. Visitors to other side
 - i. Follow up with resident and visitors (r/t social distancing/ no contact and to report any s/s over next 14 days)
3. Clean area
 - a. Use approved disinfectant
 - b. Set up for next visit

Visiting area

1. Signage
 - a. On table keep mask on, perform hand hygiene, maintain social distance of 6 feet
2. Alcohol sanitizer on all table

Patio

1. One-way movement/flow
 - a. Enter one to left and one to right, exit same way

2. Place resident at nearest point to dining room
3. Resident on one side: visitors on the other
4. Leave nearest resident/visitor to exit first

Dining Room

1. One-way movement/flow
2. Place resident at nearest point to entrance of dining room
3. Resident on one side, visitors on the other
4. Leave nearest resident/visitor to exit first

Items brought by family

1. Label and leave on cart

Script for Registration:

Call for visit: We are allowing visitors to return to our facility to participate in a no contact visit with your family member. The visit will be 30 minutes in length and at all times you must maintain a 6-foot distance and keep a mask on during the visit. If you are interested in the visit, you can preregister by providing the following information:

- a. Name
- b. Address
- c. Phone number
- d. Email (if available)
- e. Date/time of visit

On the day of visit, we will ask you to verify your name and address, and you will be screened for sign and symptoms of respiratory illness, temperature checked and asked to provide a travel history and whether you have recently been positive for COVID 19 test and have finished your quarantine. We ask that you do not visit if you are feeling ill. Please note we may have to cancel visits due to weather. Please call 518-689-0453 if you are unable to make your visit for any reason.